

PRIME AND PRIME PREMIUM

Unique Service Programs
that **increase the reliability**
of any airport operation

THE ALWAYS ON ADVANTAGE FOR YOUR AIRPORT

Airport operations are time critical - runways and taxiways need to be available 24x7 to accommodate traffic without any delays. Maintenance has to be handled efficiently, as hours lost due to the closure of a runway or taxiway can put a strain on airport operations and availability, leading to a substantial loss in revenues and in some cases even compensation payments to airport stakeholders.

Downtime comes with a huge cost and waiting to procure spare parts in an emergency is just not an option.

WHAT IS PRIME?



Customers subscribing to PRIME are guaranteed quick access to spare parts that OCEM Airfield stocks on their behalf.

PRIME also guarantees access to OCEM Airfield's valuable technical expertise via specially organized calls to discuss technical queries, how to best maintain an airfield, how to guarantee 24/7 operations, latest regulations and so much more.

At an extra fee, PRIME PREMIUM allows customers to enjoy OCEM's 24/7 augmented reality (AR) remote maintenance service that shares our best technicians with you when needed to help sort out an issue or solve a problem immediately.



ADVANTAGES

When it comes to your airport operations you don't want to take any risks. With PRIME, you get to:

Prevent shutdown: Last minute closures of runways and/or taxiways are a thing of the past with our 'always-there' insurance of critical spare parts, delivered fast from our central warehouse.



Increase predictability: We revisit your needs for spare parts and any components critical for your business, establishing a list of items that can be called upon whenever needed.



Be always available: With the PRIME PREMIUM option you benefit from on-the-spot resolution with no unnecessary delays.



HOW DOES PRIME WORK?

By subscribing to our PRIME service, customers together with OCEM decide on a list of crucial spare parts to always keep in stock. This stock is maintained by OCEM exclusively for the customer, such that in an emergency, a quick call to us ensures prompt delivery. The service subscription also gives customers the option to get quick assistance when technical snags arise. Problems can be solved fast thanks to PRIME.

GETTING STARTED IS AS EASY AS 1-2-3

Discuss with your OCEM Airfield representative to understand the full benefits of PRIME.

DEFINE THE CRITICAL SPARE PARTS needed for your continued airport operations, define the numbers needed, agree on timings and the process.

SHARE the key data you want to better understand and who needs to be invited to our Prime Q calls and get invited to hands on calls with our technicians.

OPT for the Remote Maintenance service via PRIME PREMIUM and get the added benefit of AR video calls with our in-house technical experts. Ideal to solve problems on the spot, without unnecessary rounds of calls and field

Don't delay, ask for a proposal today

Want to know more about PRIME and PRIME PREMIUM? Email us at services@ocem.com and our Services Department will get back to you with a full offer. **Clear. Precise. Ready to Go.**

PRIME PREMIUM (with Remote Maintenance)

When needed, we can extend PRIME with our Remote Maintenance offering - this PRIME PREMIUM service guarantees a ready stock of spare parts for all your emergencies. Over and above that, an OCEM in-house technical expert is readily available for a call with your field technicians when emergencies arise.

With OCEM Airfield PRIME, guaranteeing
24/7 operability was never this easy

OCEM Airfield. Reliability Guaranteed.



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